Based on Home Health Care - HHCAHPS

State	Provider Number	Provider Name	Address
AR	047167	OZARK HEALTH HOME CARE	247 QUALITY DRIVE
CA	059110	247 HOME CARE	9039 BOLSA AVE, SUITE 210
LA	197097	OMNI HOME CARE	68445 TAMMANY TRACE
CA	557280	DYNAMIC HOME CARE	14260 VENTURA BLVD. SUITE #301

Page 1 of 19 12/03/2012

Based on Home Health Care - HHCAHPS

City	Zip	Phone	Type of Ownership
CLINTON	72031	5017457004	Hospital Based Program
WESTMINSTER	92683	8006515371	Local
MANDEVILLE	70471	9856745175	Local
SHERMAN OAKS	91423	8189814446	Local

Page 2 of 19 12/03/2012

2

Offers Nursing Care Services	Offers Physical Therapy Services
√	少
√	√
√	√

Page 3 of 19 12/03/2012

2

Offers Occupational Therapy Services	Offers Speech Pathology Services
	୬
√	୬
√	少

Page 4 of 19 12/03/2012

2

Offers Medical Social Services	Offers Home Health Aide Services
	√
√	√
୬	√
√	√

Page 5 of 19 12/03/2012

Date Certified

1998-07-24 00:00:00

2009-10-26 00:00:00

1983-08-15 00:00:00

1993-04-15 00:00:00

Page 6 of 19 12/03/2012

Percent of patients who reported that their home health team gave care in a professional way
92
80
95
79

Page 7 of 19 12/03/2012

Footnote for percent of patients who reported that their home health team gave care in a professional way

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Page 8 of 19 12/03/2012

Percent of patients who reported that their home health team communicated well with them
91
65
92
71

Page 9 of 19 12/03/2012

Footnote for percent of patients who reported that their home health team communicated well with them

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Page 10 of 19 12/03/2012

Percent	t of patients who reported that their home health	team discussed medicines, pain, and home safety with them
93		
96		
92		
64		

Page 11 of 19 12/03/2012

Footnote for percent of patients who reported that their home health team discussed medicines, pain, and home safety with them

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Page 12 of 19 12/03/2012

	Percent of patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)
90	
59	
88	3
68	3

Page 13 of 19 12/03/2012

Footnote for percent of patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Page 14 of 19 12/03/2012

Percent of patients who reported YES, they would definitely recommend the home health agency to friends and family	′
87	
68	
90	
62	

Page 15 of 19 12/03/2012

Footnote for percent of patients who reported YES, they would definitely recommend the home health agency to friends and family

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Page 16 of 19 12/03/2012

_

Number of completed Surveys

92

14

247

247

Page 17 of 19 12/03/2012

Footnote for number of completed surveys

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

Page 18 of 19 12/03/2012

2

Response rate	Footnote for response rate
48	Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.
30	Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.
42	
23	

Page 19 of 19 12/03/2012